Financial Support for EBPs: Why it matters and what it takes to make it work.

Lessons Learned form the Louisiana EBP Capacity and Sustainability Funding Program

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Agenda

- Introduction
- The Center for Evidence to Practice
- Financial barriers to EBPs
- Louisiana EBP Capacity & Sustainability Funding Program
- What we learned successes and challenges
- Recommendations for systems and clinicians implementing EBPs
- Reminder of Center for Evidence to Practice Resources



MISSION

To support the state and its agencies, organizations, communities, and providers in the selection and implementation of evidencebased interventions to promote youth and family well-being, improve behavioral health outcomes, and to address challenges related to sustaining quality practice.

Identify <u>strengths</u> and <u>gaps</u> in Louisiana's child and youth behavioral health system

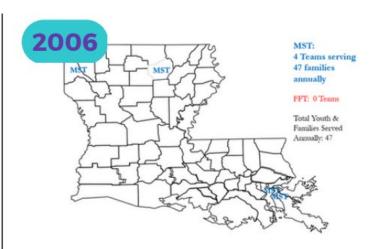
Make evidencebased <u>support</u> and intervention available when and where youth and families need them

Promote <u>excellence</u> and accountability in service provision

Encourage a ready workforce through <u>education</u> and support efforts

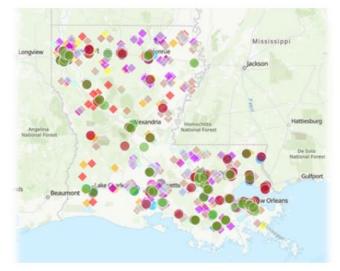
Introductions: Please, introduce yourself in the chat

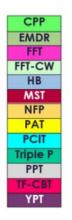
Increase in EBPs in Louisiana





2022





2022 Accomplishments

175

278

Agencies representing

New EBP practitioners participated in training.

7

New **EBP training** cohorts initiated:

- EMDR 2 cohorts
- TF-CBT 2 cohorts
- PCIT 2 cohorts
- PPT/YPT 1 cohort

2022 Annual Report https://laevidencetopractice.com/

Why EBPs? Why do they need financial support?

- Outcomes diagnostically specific, increase provider efficacy, meaningful short-and long-term change
- Harder to do specialized training, time to learn and time to deliver
- Harder to access especially in community mental health settings
- Systems working to address this problem
 - Financial support for training and consultation
- Training not enough System, organizational, financial, and policy change

Louisiana Providers Perspective on Financial Barriers to EBPs 2021 Brief



Commitment to EBPs



Importance of trainings offered by Center for Evidence to Practice



Direct and indirect cost of EBPs



Key challenge: retention of EBP clinicians



Policy and managed care barriers



Tracking EBPs

2021 Brief

- EBP Tracking Codes not being used
 - Survey 65% did not know about EBP tracking codes and 10% reported using them
- Importance of tracking
 - Impact of training investment on system
 - Identify needs / gaps
 - Potential mechanism for future funding
- EBP Tracking Codes
 - Outpatient therapy by licensed practitioner
 - Used by clinicians who have met EBP qualifications

EBP Capacity and Sustainability Funds

System response to identified need for financial support of EBPs

- Interim strategy
- Directed additional funds to providers offering EBPs in Medicaid-funded outpatient therapy services
- One time funding opportunity

Funding intended to offset the costs to providers of

- 1) achieving EBP qualifications
- 2) integrating EBP tracking codes within claims processes
- 3) delivering EBP services

Test if funding could address 2 current barriers

- Achieving certification
- Using EBP tracking codes

Funding Timeline and Process

Funding based on use of EBP tracking codes in Medicaid Claims

- Submit documentation of qualification to each MCO
- \$3500-\$10,000 per location up to \$40,000 for multiple locations
 - Number of EBP qualified practitioners using code during contract period (March-July 2022)
 - Volume bonus of \$3000 for multiple session with multiple clients

Child-Parent Psychotherapy (CPP)

Eye Movement Desensitization and Reprocessing (EMDR)

Parent-Child Interaction Therapy (PCIT)

Preschool PTSD Treatment (PPT)

Trauma-Focused Cognitive Behavioral Therapy (TF-CBT)

Positive Parenting Program (Triple P - Level 4)

Youth PTSD Treatment (YPT)

E2P Issued RFA (fall 2022) & Posted EBP Qualification and Billing Guide E2P hosted informational meetings / facilitated communication between providers, trainers and MCOs

Providers achieved qualifications & submitted documentation to MCOs

Providers delivered EBPs and used EBP tracking codes in claims Providers submitted data about use of EBP codes to E2P and E2P verified with MCOs

Participants

59 initial applications

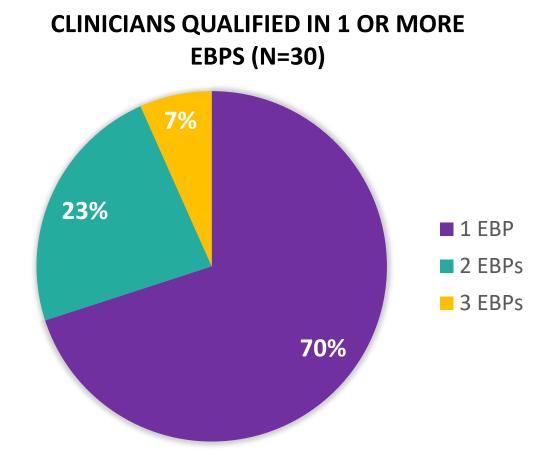
42 contracted

25 completed

- 22 independent practitioner
- 3 agencies with multiple clinicians
- 30 clinicians some qualified in more than one EBP

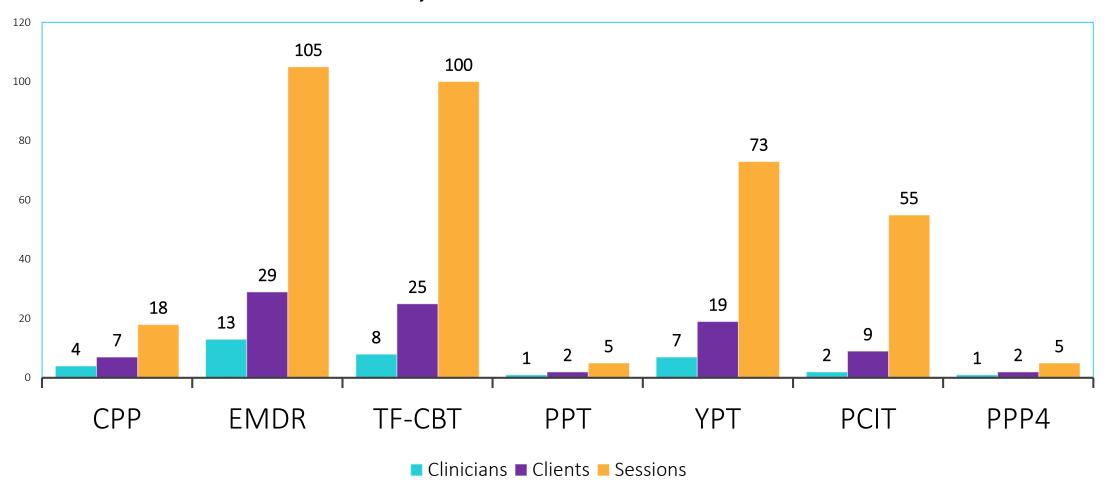
\$167,500 awarded

- 56% received bonus for volume of EBP service



EBP Services

CLINICIANS, CLIENTS AND SESSIONS BY EBP



Feedback from participating providers

Survey, 25 respondents

96% would recommend this type of funding opportunity to other providers

- Funding encouraged the continued delivery of EBPs in the Medicaid provider network
- Encouraged providers to continue to learn EBPs
- Support and recognition of the time and costs that goes into these models and helped work out the challenges of using the EBP tracking codes

How the funding will be/was used?

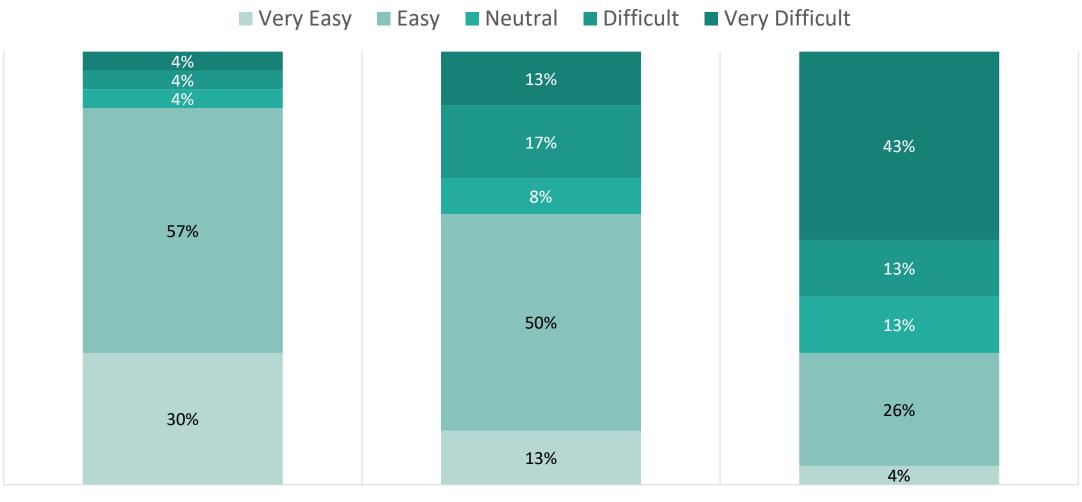
- To help sustain and grow practices
- Train more clinicians and see more clients
- Continue learning and needed resources and supplies
- Reward EBP providers

"I think this has been a great opportunity as a therapist and as someone who wants to continue providing services to underrepresented children."

"I would recommend this type of funding opportunity to other EBP providers because it brings awareness to all of the hard work, training, and experience that professionals within this field are utilizing."

"A lot of providers either quit or change their course of action because of the expenses related to EBP practice. This funding opportunity provides the opportunity for providers to participate in trainings and receive some extra much-needed support."

EBP QUALIFICATION STEPS (%)

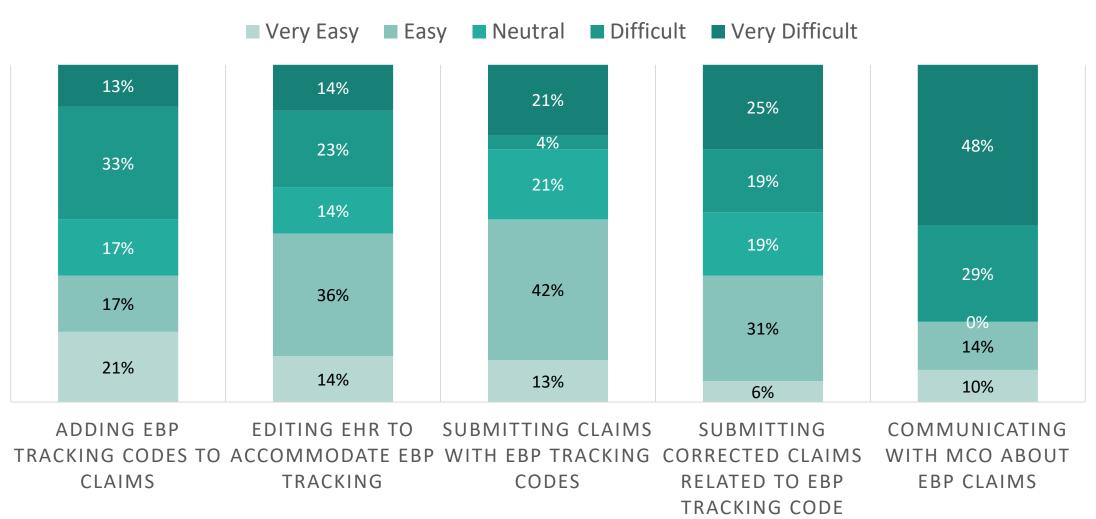


REQUIREMENTS

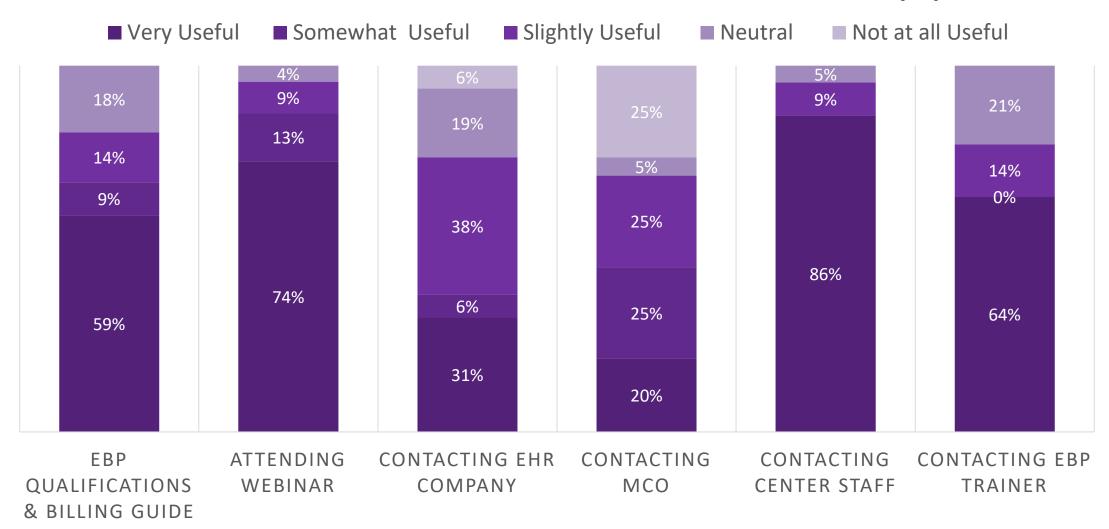
ACHIEVING EBP QUALIFICATION SUBMITTING DOCUMENTATION OF

COMMUNICATING WITH MCOS EBP QUALIFICATIONS TO MCO ABOUT EBP QUALIFICATIONS

EBP CLAIMS STEPS (%)



HOW USEFUL WERE THE FOLLOWING SUPPORTS? (%)



Success / Challenges

- Responded to providers' concerns about EBP funding
- Funding for achieving EBP qualification and use of EBP billing codes
- Efforts implementing EBPs recognized and financially compensated
- Raised awareness about and increased motivation to achieve the EBP qualification.

BUT . . .

- Distributed less than 20% of available funds
- Communication and technical barriers with the MCOs made this funding opportunity frustrating and time-consuming for a workforce that is already stretched thin.

EBP Qualification Expectations

- Needed clarification on requirements
- Not prepared to meet them
- Submitting documentation to MCOs
- Not receiving confirmation

MCO processes for EBP qualifications and claims with EBP tracking codes

- Rejected and submitting corrected claims
- Using MCO portal instead of EHR
- Not all codes ready for use
- Process needed to be addressed with each MCOs

EBP Tracking codes are not part of standard billing processes

- Not included in the Louisiana Medicaid Fee schedule
- Lack of familiarity with tracking code fields (not modifiers) and frequent reject claims
- Compatibillity with provider billing systems and processes

Recommendations for Systems

Importance of financial support for EBPs

Simplify process for distributing financial support

Mindful of administrative or regulatory burden

Technical aspects of tracking

- Fully tested, well communicated and embedded within existing processes
- Provide technical assistance to bridge providers, MCOs trainers

Reach of funding

Ensure that it is aligned with who / where EBPs are being delivered

Extra support to achieve EBP qualifications

- Beyond typical training initiative
- Booster training, tracking, re-engage clinicians

Recommendations for Clinicians & Agencies

Importance of achieving EBP Qualifications

- Steps after participation in training and consultation
- Criteria that will be used for funding opportunities
- EBP Qualification and Billing Guide https://laevidencetopractice.com/

Integrate EBPs in operations

- Intake / Referral / Clinician assignments
- Documentation
- Claims

Future of EBPs

Resources: https://laevidencetopractice.com/

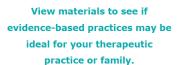
REPORTS, PUBLICATIONS, AND CONFERENCES













Download free materials to educate your community about EBPs and help them connect with trained Medicaid providers.



Find Medicaid providers near you that are trained or certified in an evidence-based program for children and families.



Explore our upcoming training opportunities, our three-year training calendar, information on past cohorts, and more.